- Spoke to members of the public, explained information clearly, and answered basic questions in a friendly way.
- Helped manage queues and direct people to the correct place during busy periods.
- Worked as part of a team and followed instructions from a supervisor/teacher/organiser.
- Handled simple admin tasks like taking names, confirming attendance, or tracking items handed out.
- Arrived on time and stayed for the full shift; communicated early if there were any changes.

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