Question: I see a gap between November 2023 and June 2024. What happened there?

Answer: I was retrenched when the store I worked at closed. During that time I kept applying for jobs and completed a short course in customer service. I also helped at a family member's spaza shop, so I kept handling cash and customers. I'm ready to start straight away, and this role is a good match for the experience I already have.

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