WORK EXPERIENCE BULLET POINTS

- Processed cash, card and voucher payments accurately while giving friendly customer service.
- Completed daily float counts and cash-ups; investigated and reported any discrepancies according to procedure.
- Handled refunds and exchanges within store policy and got supervisor approval where required.
- Managed busy queues by working efficiently, preparing bags and keeping the till area organised.
- Assisted with price checks and promotions; guided customers to the correct aisle or service counter.
- Kept the till point clean and supported opening and closing tasks.

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