EXPERIENCED INBOUND AGENT

Inbound customer service agent with [X] months' experience handling [billing / account] queries in [Language 1] and [Language 2], averaging [X]% QA and accurate CRM notes.

OUTBOUND SALES AGENT

Outbound sales agent with [X] years' experience on a dialler, achieving [X]% of monthly sales target. Confident handling objections politely and closing sales over the phone.

NO CALL CENTRE EXPERIENCE

Matriculant with [X] months' customer service experience at [Shop name]. Fluent in [Language 1] and [Language 2], types [XX] WPM, and available for shift work.

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